

# Use, Care and Maintenance

## Element 13 Shutters



Element 13 Shutters are unsurpassed for quality in appearance and structure and are manufactured to last. Like all home furnishings however, they need proper care and regular maintenance in order to prolong their life.

### Operating Element 13 Shutters:

- Before opening hinged panels or operating sliders or bifolds, ensure louvres are closed to prevent damage.
- When sliding bypass panels, ensure louvres are closed to prevent louvres from clashing.
- When opening bifolds, start in the centre or the end of the stack, and stack the panels together as you go.
- Magnetic catches are installed on framed installations to help compensate for movement of panels within the frame.
- Do not force or slam hinged shutters closed as this will cause damage to both the shutter and the frame work.
- Never swing or place any weight on the shutter.
- Do not put your hands through the louvres to gain access to window openings as this will place strain on the louvres that will not be covered under warranty.
- When adjusting louvres by hand, move two louvres simultaneously and stop if you feel any resistance.
- Never tilt one louver on its own as you may cause damage to the clearview mechanism or louver.

### Maintaining Sunline Shutters:

- Rotate louvres daily
- Keep any tracks free of dirt and grit weekly. Use a silicone spray lubricant if necessary
- Regularly clean louvres with a soft damp cloth to remove dust on internal applications, and hose down on external applications
- Element 13 shutters may be cleaned with mild dishwashing liquid and a soft cloth, or a mild base household cleaner for more difficult dirt and stains
- External shutters should be hosed down regularly and washed with a mild soap solution to remove air pollutants and salt residue in coastal areas
- Always rinse afterwards with fresh water so that the contact time of the cleaning solution is kept to a minimum
- NEVER USE alcohol, silicon-based sprays, solvents, chlorine-based cleaners, steel wool, scourers or abrasive cleaners on shutters as they may affect the surface appearance
- Do not use undue weight or pressure on the louvres whilst wiping
- If any louvres come loose, use the tension screw to tighten again (located at the side of the shutter panel)

**NOTE:**

Details contained herein are provided as a matter of general information and does not constitute as specific advice. You should seek your retailer's advice to ensure that any information or suggestion meets your specific requirements.