



Sovereign Wood Shutter Warranty

This warranty forms part of the terms and conditions of contract.

Warranties - Statutory and Additional

- A) The shutters are warranted for performance as fit for the purpose for which they were designed and for their intended use, and apply to shutters properly installed and maintained in the designated opening as intended.
- B) The shutters are warranted to be free from defects within the following Acceptable Standard Guidelines: If a defect is visible with the naked eye in natural daylight at a distance of 1.2 metres, it is not acceptable; if a defect is not visible with the naked eye in natural daylight at a distance of 1.2 metres, it is acceptable.
- C) Rights Under State Law - This warranty shall be governed under the laws of Australia. This warranty is in addition to any other statutory obligations required in the State or Territory of the premises, and supersedes all other warranties, both expressed and implied. To replace or repair the product is at the sole discretion of the supplier Sunline Shutters.

D) WARRANTY

Subject to sub clauses A), B) and C) hereof, Sunline Shutters warrants its Sovereign Wood shutters, supplied by it hereunder to the dealer, to be free from defects in material or workmanship under normal and proper use, when installed and maintained correctly in residential dwellings, for a period of one year starting from the date of invoice to the buyer. This additional warranty extends to one year (1) for stains against fading in sunlight, three (3) years for colour fastness on paints, and three (3) years for the Sovereign Wood against warping and cracking.

Sunline Shutters is not responsible for the removal, reinstallation nor shipping charges, labour or other associated costs with the reinstallation or removal of shutters and all liability for consequential or incidental damages from any cause whatsoever associated with the warranty service.

Sunline guarantees to repair or replace at their sole discretion any parts or items deemed to be suffering from a defect. Sunline, where possible, will repair or replace any product using identical components.

If Sunline designs and/or styles have been altered or upgraded, Sunline will replace any components suffering from a defect with a part or product of comparable quality and value.

The articles that are replaced pursuant to this warranty shall be retained by Sunline Shutters. The warranty is ex-factory, restricted to supply only and valid for the original purchaser or first end user only, at the sole discretion of Sunline Shutters' management.

This warranty does not apply:

- To normal wear and tear
- To persons other than the original purchaser
- To installation damage to the window(s) or premises
- To timber shutters and components installed in wet areas such as bathrooms and laundries
- To any damage to the Shutters or components of the Shutters caused by settlement or structural defects of the building in which they are installed
- If application, operation, maintenance or installation is not in accordance with Sunline Shutters specification guidelines
- If the shutter has been opened, dismantled or returned with clear evidence of abuse, misuse or other damage, or tampered with in any manner whatsoever by a person other than an approved installation technician
- If the shutter is incorrectly measured and the measurement was not undertaken by Sunline Shutters
- To marks or imperfections not visible with the naked eye in natural daylight from a distance of 1.2 metres
- To the use of components not supplied by Sunline Shutters
- To any alterations made to the original shutter panels as supplied
- If the shutter has been incorrectly or insufficiently cleaned and maintained
- To the use of silicon based sprays or abrasive cleaning agents on product
- To damage beyond the control of Sunline Shutters including but not limited to rain, fire, flood, storm and natural disasters or Acts of God
- To shutters that have not been paid for and remain the property of Sunline Shutters